

TERMS AND CONDITIONS OF SALE

After Sales Service

Orders are subject to the Buyer's full and unqualified acceptance of the following terms and conditions of sale.

ORDERS

- Orders shall not be deemed binding unless confirmed in writing by both the Buyer and the Seller.
- Orders must be placed in writing by the Buyer and must clearly specify the reference details for the equipment being ordered (the serial number must be included). Incomplete or inaccurate information may lead to order errors for which the Seller shall not be held liable.
- When orders are confirmed in writing, an acknowledgement of receipt will be sent by the Seller confirming acceptance and specifying the conditions of performance.
- Any changes to the order must be notified in writing by the Buyer and are subject to our agreement. Any such changes may lead to delivery delays and increased costs.
- **All orders are deemed to be final and irrevocable.**

PRICES

- Our prices are unit prices (unless otherwise specified), ex-works in euros, excluding tax, carriage and packaging.
- Our prices are subject to change without notice at any time, to reflect changes in the prices charged by our suppliers.
- No minimum order is required.
- A 25€ processing charge will be billed for any order under 100€.

MERAND Mécapate

ZI La Turbanière - Brécé - BP 93329 - 35 533 NOYAL- SUR - VILAINE

Tel 02 99 04 15 30 Fax 02 99 04 15 31

salesdpt@merand.fr

www.merand.fr

DELIVERY

- Delivery dates are provided for information purposes only and late delivery shall not be deemed to constitute a valid cause for cancellation of the order, nor for any claim for compensation.
- Carriage charges are based on a single delivery and we do not normally make part deliveries. If the Buyer nevertheless requires an urgent part delivery, the request should be addressed to us in writing and additional carriage charges will be billed.
- Carriage charges are calculated automatically on the basis of weight and size and delivery address.

PAYMENT

- The terms of payment for any Buyer domiciled in France (excluding overseas departments and territories), are as follows:
 - Payment with the order by bank card, bank transfer or cheque prior to delivery
 - Payment cash on delivery
- Any orders placed by Buyers domiciled in other EU countries or non-EU countries must be paid by bank transfer or by authorised bank card (after return of our proforma bill, signed and stamped).

CARRIAGE

- Goods are carried at the recipient's risk. Recipients shall therefore be solely liable for safeguarding their rights in the event of damage during transport, and shall in particular be responsible for making reservations on delivery of the goods.
- Acceptance of delivery "subject to damage discovered on unpacking" shall not be deemed valid: any damage must be explicitly detailed on the carriage note.

MERAND Mécapate

ZI La Turbanière - Brécé - BP 93329 - 35 533 NOYAL- SUR - VILAINE

Tel 02 99 04 15 30 Fax 02 99 04 15 31

salesdpt@merand.fr

www.merand.fr

RETURNED GOODS

- Any parts delivered following an error in the order on your part must be returned within 15 days of purchase, and return carriage charges shall be for the client's account.
- Goods may only be returned with our prior agreement.
- If we are responsible for the error, the return carriage charges for the goods delivered by mistake (and only for those goods) shall be for our account.
- We will not accept the return of any parts manufactured on demand.
- Credit notes shall only be issued once we have received the parts in mint condition and after our prior agreement.

WARRANTY

- Our machines are covered by a 12-month warranty for spare parts (excluding conveyor belts, felts and electrical components).
- Spare parts are covered by a 6-month warranty against manufacturing defects, as from the billing date.
- The warranty shall not apply in cases of misuse or incorrect assembly.
- Faulty parts replaced under the warranty must be returned to our premises along with the purchase bill for the machine or for the faulty part itself. Carriage charges for the return of the part shall be for the client's account. A credit note will be issued once the returned part has been examined by our experts.
- Any faulty part which has not been returned within three weeks of reception of the replacement part shall be billed to the client.

TITLE TO THE GOODS

- Title to the goods shall remain vested in us until full payment of all amounts due.

MERAND Mécapate

ZI La Turbanière - Brécé - BP 93329 - 35 533 NOYAL- SUR - VILAINE

Tel 02 99 04 15 30 Fax 02 99 04 15 31

salesdpt@merand.fr

www.merand.fr